

COVID-19 - Update on Assurity Consulting Service Provision

Since the onset of the current COVID-19 outbreak Assurity Consulting has been carefully following the advice provided by the government, devolved administrations, the national public health bodies and NHS on what we should be doing to maintain the quality and reliability of our services for all customers while also keeping our people safe.

In view of the significant changes to government advice issued on the 23rd March 2020 however, we now feel that the most appropriate action for us to take is to postpone our upcoming planned site visits. This will be for at least the next three weeks and until a time these additional restrictions are lifted, or our visits can be carried out maintaining the safety of both customer's and or own staff, while not adversely affecting the management or spread of this pandemic in the UK.

Arrangements are in place to complete and deliver all work already started and we will be in touch with relevant customers in the coming days to discuss the most appropriate means of delivering this to them.

We are also keen to be able to continue to offer any services customers have urgent or emergency requirements for whilst also respecting these new laws and the fast-moving changing guidance. Assurity Consulting will be taking stock of these recent measures in the coming days and where permissible developing strategies to allow us to access customer premises for mutually agreed critical support. As we are able to confirm how this can be achieved, we will of course provide further updates.

To protect our employees and to help limit the spread of COVID-19, we are home working wherever possible, so only have limited essential services at our head office. If you are an Assurity Consulting customer, please contact your account manager for support. For any other enquiries please email info@assurityconsulting.co.uk or contact us through our [enquiries page](#).



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Assurity Consulting Limited

26 Redkilt Way Horsham West Sussex RH13 5QH
t +44 (0)1403 269375 e info@assurityconsulting.co.uk
w assurityconsulting.co.uk

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